

## Address Confidentiality Programs

Arch MI supports participants in state-sponsored Address Confidentiality Programs (called “Safe at Home” in some states) and can accept applications from your borrowers who have a state-provided legal address to use as a substitute address for receiving mail.

These programs assist survivors of domestic violence, sexual assault, stalking or other crimes by providing them substitute addresses for their accounts to keep their actual physical addresses undisclosed.

If you have a new mortgage applicant and need to submit a request for insurance or an existing borrower who has notified you of their participation in a state-sponsored program, contact us at 1-877-642-4642.

Alternatively, you may submit notification and evidence of program participation (i.e., a state-provided program ID card or similar document) to us via email at [uwcustomerservice@archmi.com](mailto:uwcustomerservice@archmi.com).

If you need to notify us of a borrower’s “cancellation of” or “expiration of” their participation in an Address Confidentiality Program, use the contact number or email address provided above.